

We have our dedicated Merchandise & roaming QC team. Our QC staff are on-hand to monitor your production to ensure only the highest 1st quality goods are shipped. With stringent QC checks in addition to our factories own QC procedures, quality control is our top priority.

QC:

- All leather/ fabric/ yarn entering the production facility is checked, evaluated then graded on a
 4.0 system. 100% inspections are also carried out if required
- In-line QC's are present at every stage of production who sign off the first part of each process to ensure continuity
- There are also separate AQL QC's who sign off the final inspection separately to the in line
 QC's
- A full final inspection will be completed if needed for any reason
- A special team of 'audit section' inspectors work directly under the supervision of senior management and control the entire production area. The team performs random checks and keeps daily records. Goods are only forwarded for packing if they pass their approval.
- Daily records are handed to the quality control manager; this manager in turn compiles the records and reports daily to senior management
- 2.5 AQL (SGS or ITS)
- 100% QC if required
- QC accredited to BS6001

With the objective of providing a leading-edge service to your requirements and needs, we deploy the following Team to manage your customized Leather and Leather Goods Quality Assurance Program:

- **Leather Quality Technicians:** *permanently* stationed at our tanneries. They have a formal education in leather goods technology and a minimum of 5 years of industry experience
- **Tech Leaders:** coach, mentor and support up to eight technicians
- Leather Production Leader: responsible for Tech Leaders
- **Technical Client Care (TCC) Coordinators:** responsible for defining all specifications for each leather type before each season. They transmit the order monitoring and inspection schedule report and assist in setting standards and specifications for each season's styles.
- TCC Brand Leader: your principal contact point, responsible for all communication between your organization and our production team
- Business Unit Leader: responsible for all Team Members in the Business Unit
- Internal Leather Quality Assurance Team: recertifies the Technicians every six months ensuring a continued compliance with our leather quality assurance processes and procedures
- **R&D Engineering Team:** recommends improvements to existing leather quality processes and procedures



